DEMONSTRATION SPECIMEN · all data fictional · 05 Oct 2026 · not submitted or signed

PACKAGE CONTENTS AND REVIEW · DEMO-CASE-001

Complain about a product or service

01 · Document	Completed consumer complaint
02 · Document	Completed product defect and replacement claim sheet
Case	A RSD 4,500 kettle bought on 1 September stopped switching on on 3 September. The buyer requests replacement and written receipt confirmation.
Before use	Confirm circumstances and present the product if required. The outcome and applicable rights depend on the actual case.

Every prepared document listed here is shown above and can be downloaded. Referenced official input records are not attached originals in DEMO.